

StuderGroup[®]

HELPING YOU SHORTEN THE DISTANCE
BETWEEN GREAT AND AMAZING.

GREG PARIS, MHA
NATIONAL SPEAKER

SPEAKING FROM EXPERIENCE

ABOUT STUDER GROUP

Studer Group® has helped over 850 healthcare organizations in the U.S. and beyond achieve and sustain exceptional clinical, operational and financial outcomes. As these organizations face ever-greater quality demands, such as HCAHPS, core measures, preventable readmissions, hospital-acquired conditions, and more, they engage us to help them create cultures of execution and accountability.

Using our Evidence-Based LeadershipSM framework as the starting point, we hardwire processes that get organizations aligned, accountable and agile so they can execute proven tactics quickly, consistently, and in the right sequence...and sustain the results over time. We also help them foster better integration with physicians and other service providers in order to create a smooth continuum of patient-centered care.

STUDER GROUP SPEAKING DIVISION: WORKING TOGETHER TO ACCELERATE RESULTS & CREATE ALIGNMENT

Studer Group's speakers and authors are eager to bring our 80 years of combined experience to your organization. Providing on-site training for your leaders is a fast and economical way to bring your entire team up-to-speed on the industry's hottest topics.

Our speakers are excited to share up-to-the-minute knowledge from their work in more than 850 healthcare organizations across America and beyond. They will fully customize their presentations to meet your needs, regardless of the topic, size of the group or purpose for the training. From Physician retreats to Leadership Development Institutes (LDIs) to Senior Leader meetings, our speakers will share best practices and updates on the latest topics.

Our speakers are results-driven performance experts who spend a significant amount of time working closely with leaders. They have up-to-the-minute knowledge of what's going on in our changing industry and see firsthand the best practices that move outcomes. They are directly involved in crafting the solutions to some of our most pressing problems; including financial challenges, patient safety & quality, pay for performance and more.

GREG PARIS, MHA

NATIONAL SPEAKER

BIOGRAPHY

For 19 years, Greg was the CEO at Monroe County Hospital, a nationally recognized Hospital in Iowa. During his tenure, employee turnover decreased from 26% to 7% and patient satisfaction rose from the 8th percentile to the 99th. The Hospital has been named to the Top 100 Best Places to Work in Healthcare by Modern Healthcare Magazine the past three years.

Greg received his undergraduate degree in Marketing and Accounting from Iowa State University and his Masters in Health Care Administration from Des Moines University. He was named the Iowa Hospital Association Executive of the year in 2007 and is a member of Studer Group's Hall of Fame. Over the past 7 years, he has worked with Studer Group as a Coach, Rural Account Leader, and National Speaker.



SPEAKING TOPICS

IT'S WHO'S ON YOUR BUS THAT COUNTS

Audience: Senior leaders and managers

Length: 90 minutes

Gallup research shows that engaged employees lead to improved patient experience, better quality outcomes, and stronger finances. In this presentation, the speaker will identify the key steps to connecting employees to purpose and turning renters into owners.

OBJECTIVES:

- Be able to connect a positive employee experience to better patient experience, quality and finances
- Connect the importance of mission, values and vision to a positive work environment
- Be able to improve retention through better hiring, communication, and praise and recognition

CREATING PATIENT ADVOCATES

Audience: It can be tailored to middle managers or employees

Length: 90 minutes

If all your patients rank their experience as “good,” you’ll be running the lowest ranked hospital in America. Conversely, a patient who ranks their care as “very good” is 6 times more likely to come back and more likely to tell others about their experience. Attendees will learn how to create a world class patient experience that grows business and improves the bottom line.

OBJECTIVES:

- Be able to connect patient experience to the bottom line
- Have tools and tactics to create a “wow-like” patient experience in their hospital
- Take variation out of patient care by hardwiring and validating that those tools become behaviors that occur always

LESSONS LEARNED ON OUR JOURNEY TO EXCELLENCE

Audience: Senior team, middle managers, and employees

Length: 90 minutes

Follow the path and timeline of a Critical Access Hospital that embraced Studer’s Evidence-Based LeadershipSM Model. Pick up valuable lessons learned that will enhance your chances of sustaining improvement across all pillars in this pointed, yet humorous story.

OBJECTIVES:

- Be able to relate the time and effort spent on their own journey to another hospital
- Identify pitfalls to avoid that can slow up or stop a journey
- Discover best practices that increase buy in and improve the chances of success

CONTACT US

If you would like more information on hosting one of our nationally recognized speakers at your organization, contact Genevieve Kurpuiš at **850.898.3860** or **genevieve@studergroup.com**

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